

PRIVACY POLICY - Version 1.1

Effective Date: October 23, 2022

Our privacy policy is detailed here, please have a look and contact us to learn more!

How do we store, use, share and disclose your personal information?

Our website is hosted on the Wix.com platform. Wix.com provides us with the online platform for managing workshop and conference registrations, to provide information about upcoming sessions and services with you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

Any direct payment gateways offered by Wix.com and used by our company adhere to the standards set by PCI-DSS as managed by the [PCI Security Standards Council](#), which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.

What type of information do we collect?

We receive, collect and may store any information you enter on our website or provide us in any other way. In addition, through the Wix platform, we will also collect the Internet protocol (IP) address used to connect your computer to the Internet, your login and your e-mail address. We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. The KiND Institute will collect a limited amount of Personally identifiable information (such as your name and email address); comments, feedback, registrations, reviews, recommendations, forum posts and personal profile. In the future, we may also ask you to voluntarily complete research surveys or questionnaires that would provide us with Non-Personally identifiable information relevant to measure the performance of the KiND Institute and our affiliated partners.

Why do we collect such information?

We collect such Non-personal and Personal Information for the following purposes:

1. To provide and operate the Services offered by the KiND Institute (including products and research);
2. To provide Users with ongoing customer assistance and support;
3. To be able to contact our Visitors and Users with general or personalized service and research-related notices and promotional messages;
4. To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we or our business partners may use to provide and improve our respective services or conduct KiND Institute research;
5. To comply with any applicable laws and regulations.

How do we collect information?

When you create a profile or conduct any other form of transaction on our website, as part of the process, we collect personal information you give us such as your name, address and email address. Your personal information will be used for the specific reasons stated above only. Any research-related information provided by you will be collected according to the ethical standards set out by disciplines in the social sciences.

How do we communicate with you?

We may contact you to notify you regarding your account, to troubleshoot problems with your account, to resolve a dispute, to collect fees or monies owed, to poll your opinions through surveys or questionnaires, to send updates about our company, to share information about services you have signed up for, or as otherwise necessary to enforce our Terms of Use, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone, text messages, and postal mail.

Cookies

Our website is hosted by Wix. Wix uses cookies for important reasons, such as:

- To provide a great experience for our visitors and customers.
- To identify our registered members.
- To monitor and analyze the performance, operation and effectiveness of Wix's platform.
- To ensure our platform is secure and safe to use.

Note that third-party services included in our website, such as Google Analytics, Wix Bookings, Wix Pricing Plans, and Wix Stores, may also place cookies or use other tracking technologies, these services will have their own policies regarding how they collect and store information.

The following links explain how to access cookie settings in various browsers:

- [Cookie settings in Firefox](#)
- [Cookie settings in Internet Explorer](#)
- [Cookie settings in Google Chrome](#)
- [Cookie settings in Safari \(OS X\)](#)
- [Cookie settings in Safari \(iOS\)](#)
- [Cookie settings in Android](#)

To opt out of being tracked by Google Analytics across all websites, visit this link: <http://tools.google.com/dlpage/gaoptout>.

How can you withdraw your consent?

If you don't want us to process your data anymore, please contact us at info@kindinstitute.net. We can then take the measures necessary and possible in order to delete your account and any data that you have provided while using our website or completing any of our research surveys or questionnaires.

Privacy Policy updates

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

Contact us

If you would like to: access, correct, amend or delete any Personal information we have about you, you are invited to contact us at info@kindinstitute.net.

Note: this Privacy Policy is based on sample policies provided by Wix.com and has been tailored to best serve our customers and users while striving to achieve the mission of the KiND Institute.